

## SUPPORT FOR FLOOD VICTIMS

### a compact overview

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#### Advice for those affected

You have been affected by the flood disaster and do not know where to start all over again?

Please do not hesitate to make an appointment with one of our employees. We will be glad to give you advice and support: We are able to clarify open questions and to give support in making use of offers of help. For example, we give support in clarifying claims, in making appropriate applications, in gaining an overview of the multitude of offers of help. We give a helping hand in checking specifically what is to do next and when.

Our team has also been enlarged and strengthened by professionals who are able to answer specific questions about the current situation, e.g. architects and banking experts as well as psychologists being available to talk about what you had to undergo recently.

Support will be given now and in future, as emotional scars and psychic stress and strain usually break out when you think to have calmed down. In the weeks to come, Caritas' staff will be on site in the (most) badly affected villages and towns, offering concrete help and being available for requests.

If you are already receiving support and advice by one of our specialist services, it will still be available to you.

#### Good deeds benefit all.

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- Short-term childcare
  - Caritas Family Service
  - Family sponsorships/Welcome (children up to 3 years)
- Free clothing
  - Clothing exchange ("Kleiderbörse") Daun, Maria-Hilfstr. 5  
☎ 0 65 92 / 95 73 0

- Clothing Oasis (“Kleideroase”) Jünkerath, Bahnhofstr. 15

☎ 0 65 92 / 95 73 0

- Bitburg office, Brodenheckstr. 1

☎ 0 65 61 / 96 71 0

- Sanitary products
    - Bitburg office
  
  - Groceries
    - Donated foodstuffs for flood victims will be distributed by Food bank “Prümer Tafel”, Tiergartenstr. 31
- ☎ 0 65 51 / 97 10 90

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“We are stunned by so many deaths as a result of this disaster and the extent of the destructions in the affected areas, including our region,” said Dr. Alexander Knauf. The Caritasverband Westeifel e.V. offers support and assistance to the affected people and families.

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### **For donors and helping volunteers**

Do you want to provide specific help? A huge amount of donations have already been transacted to many donation accounts, but the damage caused by the flood disaster is so immense that a lot of money is still needed. Please donate to one of the accounts below.

We ask for your understanding that we are currently unable to accept any more in-kind donations, all storage capacities at our offices and other collection points are crowded meanwhile and need firstly to be sorted and distributed.

Please do not simply set off to see if you can help out somewhere. The police have been asking for quite some time to refrain from doing this. If you want to actively help, please contact one of the coordinating offices set up especially for this purpose.

## Donation accounts

- Caritasverband Westeifel e.V.  
Pax-Bank e.G., Trier IBAN: DE32 3706 0193 3003 9390 99  
BIC: GENODED1PAX
- Diözesan-Caritasverband  
Pax-Bank  
IBAN: DE43 3706 0193 3000 6661 21  
BIC: GENODED1PAX
- Caritas Stiftung Menschen in Not  
IBAN: DE43 3706 0193 3017 0010 18  
BIC: GENODED1PAX

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### Caritas' Offices & Service Points nearby

A variety of services & information centres are part of our agencies situated in Bitburg, Daun and Prüm.

**The easiest way to reach your local contact person is to dial the central telephone number of our service office in your area:**

- Bitburg** 📞 **06561 / 96 71 0**  
Brodeneckstr. 1, 54634 Bitburg  
Opening hours:  
Monday - Thursday 8.30 a.m.-1 p.m. and 2 – 4 p.m.  
Friday 8 a.m. – 1 p. m., further dates by arrangement
- Daun** 📞 **06592 / 95 73 0**  
Mehrener Str. 1, 54550 Daun  
Opening hours:  
Monday – Thursday Do 8 a.m. – 1 p.m. and 2 – 4 p.m.  
Friday 8 a.m. – 1 p. m., further dates by arrangement
- Prüm** 📞 **06551 / 97 10 90**  
Kalvarienbergstr. 1, 54595 Prüm  
Opening hours:  
Monday – Thursday Do 8 a.m. – 1 p.m. and 2 – 4.30 p.m.  
further dates by arrangement

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